



## 1. Company.

### Museum Thorn

#### Communication:

- ✓ Phone: 0031 475 561380
- ✓ Email: [info@rondleidingthorn.nl](mailto:info@rondleidingthorn.nl)
- ✓ Address: Wijngaard 14, 6017AG Thorn

#### Financial:

- ✓ CoC: 12053493
- ✓ VAT: NL813262069B01
- ✓ IBAN: NL15RABO0119697009

## 2. Applicability, applicable to..

These conditions only apply if you purchase a **tour** from us, it describes what you can and may expect.

## 3. Our offer, the guided tours.

Consists of virtual tours of **€ 4.50** each, of which we can guarantee that it is an educational but relaxed way to get acquainted with Thoeer and the rich surroundings, unfortunately we have no influence on the weather yet!

## 4. The agreement, between us.

After purchasing an access code you get access to various tours that can be walked **365 days a year**, each access code gives access for a maximum of 24 hours after activation and unused access codes remain valid for a maximum of 3 months after purchase.

## 5. Cancel within the cooling-off period.

Only unused access code(s) can be returned within **14 days** without giving a reason, send an email to [help@rondleidingthorn.nl](mailto:help@rondleidingthorn.nl) with the proof of payment and the relevant access code(s), then you will receive the full purchase amount refunded to the bank account number that stated on the enclosed proof of payment.

## 6. Ideas, complaints or comments?

Do you have an idea, complaint or comment? We have a listening ear, let us know via the contact details above!